

RULES AND REGULATIONS

Dear guests, in order to ensure your safety and comfort and to make your stay in our hotel as pleasant as possible, we have clarified some guidelines, please read them carefully

At the time of booking confirmation, the aforementioned regulation is considered tacitly accepted.

We welcome you again, thank you for choosing us. We wish you a happy and pleasant stay.

Guests are invited to observe the following rules, in order to allow a pleasant stay for others and for themselves:

1. The reservation will be confirmed by payment of a deposit equal to 30% (by bank transfer, debit card). In case of cancellation of the reservation by the customer, the deposit will not be returned.
2. The reception office - cash desk (also for the payment of receipts/invoices) remains active 24/7.
3. On the arrival day (CHECK IN), the rooms will be available from 2.00 pm. It is preferable to communicate the time of arrival at the time of booking.

At the moment of check-in, the magnetic key will be delivered, The keys should be left at the reception every time you leave the hotel. In case of their loss a cost of € 5.00 will be charged

The payment of the balance for the stay, as well as the cost of any extras charged and the city tax, will have to be paid at the check-out.

4. On the day of departure (CHECK OUT) the rooms must be vacated no later than 11:00.

Overstay is possible only if the room is available on that day and with prior authorization from the hotel management. If authorized, a supplement from € 20.00 to € 50.00 will be charged.

- 4a. Customers who leave early are required to pay the room for the remaining days of the reservation, pursuant to art. 1385 -1386 of the civil code and subsequent amendments;
5. Entry to non-residents is forbidden, visits must be authorized by the hotel Management. If authorized, visitor is required to leave an identity document at the reception, which will be given back when leaving the hotel.
 - 5a. For visits involving overnight stays in the same room as the booked residents by relatives and/or friends, they must be previously authorized by the Hotel Management. The fee will be applied as per the price list. All unauthorized people found inside the hotel will be reported to the Police;
6. In the event of suspension of the electricity or of the water supply due to the energy or water supplier company or other causes of force majeure, the Hotel Management declines all responsibility and will not be liable for any refund.
7. It is mandatory to respect the vegetation, hygiene and cleanliness of the hotel, any damages will be charged to the person who causes them.
8. Access to animals is not permitted.
09. All guests are obliged to respect the hour of silence from 13:30 to 17:00 and in the evening from 24:00 until 08:00 the following morning;
10. It is absolutely forbidden to turn on any stove and/or lighter, to smoke inside the rooms, all rooms are equipped with smoke detectors, the hotel is obliged to charge the penalty of €100 per day, according to the local Law
11. In the common areas and above all in the Restaurant and Reception it is advisable to adopt decent clothing;
12. Any damage to the equipment and furnishings of the Hotel caused by customers or their guests will be charged to those responsible for the damage;
13. The management declines all responsibility for any injuries to adults and minors, who must be accompanied by their parents and/or guardians;
14. Breakfast starts at 7:30 p.m. and ends at 10:00 p.m.;
- 15a. Customers subject to food allergies are required to notify the Management in advance.

The products served are of high quality, the Management declines all responsibility and will not be liable for any refund.

16. The management is not liable for theft, loss and damage to valuables and objects, even if placed inside the safes.

17. The cleaning of the bedrooms/bathrooms is done daily, the change of towels takes place every 3 days and the change of bed linen every 5 days from the day of arrival. For those who wish to change bed linen and/or towels every day, notify the reception office and a supplement will be applied.

18. The Hotel is equipped with a basic medical kit (patches, hydrogen peroxide, gauze, etc.) for small operations located at the reception. For more serious problems, the guest can opt for the emergency room of the S.ma Annunziata Civil Hospital in Viale Italia in Sassari (2 km from our structure, 8 min by car, 15 min on foot)

19. At the unquestionable judgment of the management, the repeated non-compliance with these rules, and incorrect behavior that seriously damages the harmony and spirit of the Hotel, may lead to removal as unwanted guests. In this case, the expelled guest will not have the right to a refund of the amount paid, with the reserve of the management itself to claim compensation for any damages and prejudices. Please note that the signing of these regulations implies their total acceptance including any more unpleasant consequences.

The management also warns that if forced, it will quickly alert the police forces; in the same way, episodes of serious lack of respect towards the management or whoever they represent in the specific case will be treated.

20. Room cleaning.

20a. If the room is not vacated in time or is particularly messy (clothes on the bed, various objects or accessories on the floor), the room will not be cleaned.

20b. If the room is particularly dirty, the hotel management reserves the right to apply a supplement of € 30,00 for cleaning and sanitizing, € 100,00 if the customer has smoked inside and there is a smell of smoke.

20c. Any damage caused to the furniture due to negligence will be charged at the cost of restoration

PRIVACY DISCLAIMER

The HOTEL VITTORIO EMANELE of Sassari *** informs its customers that, following the legislative decree of 30 June 2003 n° 196 and subsequent amendments regulating the right to data protection personal data, will comply with the provisions of current legislation on the processing of personal data. The acquired data will not be disclosed but may be communicated exclusively to companies and/or to professionals who carry out administrative, accounting and marketing data processing tasks on behalf of HOTEL VITTORIO EMANUELE ***. The data provider will be able to directly and at any time exercise the rights referred to in Article 7 of the Legislative Decree n° 196 of 2003, writing to Mrs. Ines Zentile director of the company Stilnovo Evolution srls

Based on the art. 7 of the Legislative Decree 30 June 2003, 196 the interested party has the right to:

1) obtain confirmation of the existence or not of personal data concerning him, even if not still recorded, and their communication in an intelligible form.

2) The indication:

- Of the origin of the personal data
- the purposes and methods of treatment;
- of the logic applied in case of treatment with the aid of electronic instruments;
- of the identification details of the owner, of the managers and of the designated representative pursuant to art. 5 paragraph 2 of the subjects and categories of subjects to whom the personal data may be communicated or who can become aware of them as appointed representative in the territory of the state, managers or agents

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3) Get:

a) updating, rectification or, when interested, integration of data;

b) the attestation that the operations referred to in letter a) have been brought to the attention also as regards their content, of those to whom the data have been communicated or disseminated, except in the case in which this fulfillment proves impossible or involves a commitment of means manifestly disproportionate to the protected right;

4) oppose in whole or in part:

a) for legitimate reasons, to the processing of personal data concerning him even if pertinent to the purpose of collection;

b) to the processing of personal data concerning him for the purpose of sending advertising material or direct sales or for carrying out market research or commercial communications.